

# Brigholme Sustainability Services provided to help you achieve your corporate Environmental, Social,

and Governance (ESG) goals.





# Table of Contents

This report highlights how Brigholme Interiors Group integrates circular economy practices to help our clients achieve their sustainability goals. It showcases our comprehensive sustainability services, from product environmental impact assessments to product end-of-life solutions. Beginning with an overview of circular economy concepts, the report then explores sustainable manufacturing practices, sustainable product reporting, and sustainable decommissioning reporting. By leveraging these services, we help businesses create environmentally responsible workspaces while aligning with corporate environmental, social and government (ESG) goals.

- Circular Economy
- Overview of Sustainability Services
- Manufacturing Sustainability
  Services
- Product Sustainability Services
- Sustainable Decommissioning Services
- Decommissioning Reporting Services



# **Circular Economy**

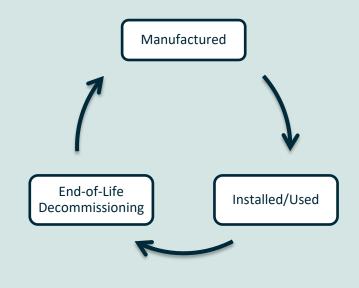
# What does circular economy mean to Brigholme?

A circular economy focuses on reducing waste and extending product lifecycles through sustainable design, reuse, and recycling. Instead of the traditional takemake-dispose model, furniture is selected for durability, repairability, and eventual repurposing or recycling. This approach minimizes environmental impact while providing businesses with cost-effective and sustainable workspace solutions.

At Brigholme, we categorize the product lifecycle into three key phases: manufacturing, product installation/use, and end-of-life decommissioning. Throughout each stage, we provide our clients with the necessary resources and services to achieve their sustainability goals.



### Product Lifecycle in a Circular Economy:



#### Manufactured

Product is produced and distributed to consumers for use in the market.

#### Installed/Used

The product is set up for its intended purpose and used by consumers.

#### **End-of-Life Decommissioning**

Once products reach the end of their useful life, they are retired through repurposing, resale, reusing, and recycling programs.



# **Overview of Sustainability Services**

#### What Brigholme Can Offer You

At Brigholme Interiors Group, we make it easy for you to make informed, sustainable choices by providing comprehensive sustainability documentation for your product selections, ensuring your workspace aligns with your sustainability goals. Our commitment extends to sustainable service delivery, including detailed reporting on installation, warranties that support refurbishing to extend product life, and End-of-life decommissioning services that help divert furniture from landfills.

#### Manufacturing Sustainability



Haworth's commitment to **sustainable manufacturing**—using recycled materials, reducing waste, and designing for longevity—you can trust that every choice supports both your workspace and the environment. Supported by Haworth's **Ecomedes** tool that helps you make environmentally responsible choices with ease. This powerful tool helps you quickly compare product sustainability attributes, find green certifications, and select solutions that align with your company's sustainability goals.

#### Service Delivery Sustainability



Brigholme Interiors Group can provide, clients with a detailed **carbon offset summary**, showcasing the environmental impact savings from our service delivery. By tracking emissions and sustainable practices, we help you quantify your carbon reduction—giving you a clear picture of your commitment to a greener future.

#### **Product Use Sustainability**



Haworth's **exceptional warranties** extend the life of your products, offering repair or refurbishment instead of replacement, which helps reduce waste. With Brigholme Interiors Group, you can rely on durable, long-lasting solutions backed by warranties that ensure sustainability for years to come.

#### **End-of-Life Decommissioning**



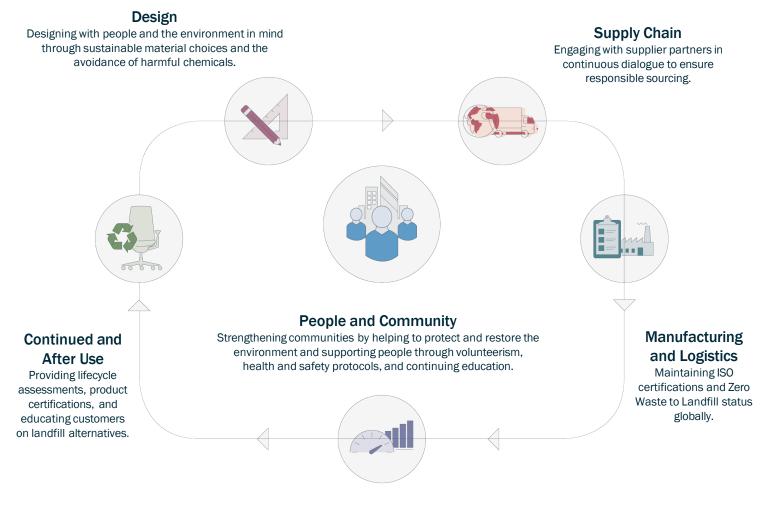
We offer **decommissioning services**, expertly managing the removal and responsible disposal or recycling of furniture at the end of its life, helping divert materials from landfills. Our **decommissioning reporting** is designed to help clients measure, manage, and share the impact of their work. Environmental reporting includes access to detailed metrics, including waste diversion and CO2e offsets.



# **Manufacturing Sustainability**

#### Haworth's Value Stream

Haworth's value stream exemplifies our deep commitment to people and the planet. It serves to guide our daily actions, while creating a company-wide sustainable mindset. This holistic approach encompasses sustainably designed products and sourcing, the sharing of knowledge and services, continuous support of the community, and the accountability of their global operations.



#### **Usage and Performance**

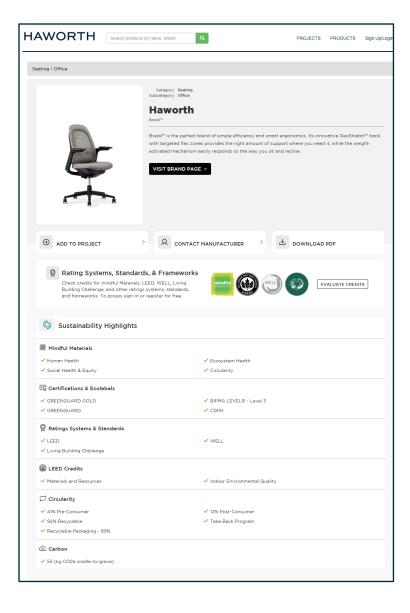
Earning top certifications, promoting healthy spaces, and fostering well-being.



# **Product Sustainability Services**

#### **Haworth Ecomedes:**

A powerful sustainability reporting tool that empowers clients to make informed, ecoconscious decisions for their spaces. It provides instant access to environmental certifications, material transparency documents, and carbon impact data, making it easy to compare products and align with sustainability goals. By streamlining LEED, WELL, and other green building standard reporting, Ecomedes saves time, reduces complexity, and ensures clients have the verified data needed to meet corporate and regulatory sustainability requirements.





#### **Real-Time Data Access**

Instantly view and download sustainability documentation.



#### **Customizable Reporting**

Generate tailored sustainability reports for projects.



#### **Transparency & Compliance**

Ensures access to verified, third-party sustainability data.



#### **Efficiency & Accuracy**

Reduces manual research time and enhances reporting precision.



#### **Seamless Integration**

Supports corporate ESG strategies and green building certifications.



# **Sustainable Decommissioning Services**

#### Any time. Any place. Any size

Brigholme has teamed up with trusted partners to provide clients with a responsible, cost- effective solution to redistribute surplus office furniture and equipment. Through a managed program of asset resale, recycling, and donation, we are able to generate measurable value for your company and your community. With our trusted partners we can deploy a sustainable, cost-competitive solution anywhere in North America.



#### Resale

Resale of high-value furniture, equipment, construction materials, fixtures, and artwork to offset project costs and void landfill.

#### Recycling

Recycling items with high-metal content to reduce environmental impact and offset costs.

#### **Donation**

Donation of items to avoid waste and landfill costs while aiding and engaging the community.

#### **Social Impact**

Every item is an opportunity to help a local non- profit while reducing waste. To date, we have coordinated \$25 million worth of in-kind donations through our network of 17,000+ community organizations across North America.

#### **Environmental Achievement**

What we have accomplished across more than 1,000 projects.



Landfill diversion rate (by weight)



60,000 tons



Surplus assets diverted from landfills

186,000 mt

Carbon emissions (CO<sub>2</sub>e) offset



# **Benefits of Sustainable Decommissioning**

Brigholme turns surplus office furniture and equipment into measurable benefits for your business, your community, and the greater environment. Each project is an opportunity to optimize costs and streamline operations while enabling your company to contribute to your corporate ESG goals.

#### Economic — Maximizing Return on Investment



Maximizing value recovery for each client is our top priority. We make this possible by using the largest resale network in North America, and by minimizing logistics, storage, and landfill fees. By developing a specialized process and supporting technologies, we have consistently saved clients more time, effort, and money than conventional solutions.

#### Environmental — Protecting the Planet



We divert over 98% of your surplus assets away from the landfill through a unique combination of resale, recycling, and charitable donations, customized to fit every project. Each project comes with detailed environmental data to benchmark performance and complement waste reporting

#### Social — Benefiting the Community



We've made it simple for businesses to turn potential waste into valuable community donations. In- kind donations are as important to non-profit organizations as monetary gifts, allowing them to better focus their resources on their core mission, while making their workspaces safer, more functional, and more welcoming.

#### Reporting — Capturing and Sharing the Achievement



Our reporting is designed to help clients measure, manage, and share the impact of their work. Environmental reporting includes access to detailed metrics, including waste diversion and CO2e offsets.



# **Decommissioning Reporting Services**

#### Overview

Our sustainability decommissioning report gives you more than just a record of what was removed — it showcases your commitment to environmental responsibility with real, measurable results. You will receive a detailed breakdown of diverted assets, reduced emissions, and community contributions, along with strategies used to achieve carbon neutrality. This report helps you meet ESG goals, strengthen your sustainability story, and demonstrate leadership to employees, clients, and stakeholders — making your decommissioning project a true asset to your company.

#### What is in the Report?

- Project summary overview of process, goals, and outcomes
- Scope Breakdown of assets, logistics, timelines, and sustainability objectives
- Impact Environmental benefits, landfill diversion, and social contributions
- Statistics Data on emissions reduction and key project numbers.
- Carbon Neutrality Strategies using project credits and Tree Canada partnerships for offsetting.

#### Sample Report:

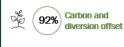
Brigholm

# Sustainable Decommissioning Summary

#### Project Overview

The primary goal of this project was to responsibly decommission furniture from multiple floors of office space while adhering to Brigholme's commitment to sustainability and community impact. Through our collaboration with Refurb Canada, we aimed to minimize waste, maximize reuse opportunities, and ensure environmentally friendly disposal methods.

The project's scope spanned across three floors and ensured the diversion of over 1,500 products from landfills. This concerted effort allowed the company to contribute to a sustainable circular economy.









#### Project Impact

The decommissioning project achieved a remarkable 92% carbon and diversion offset, resulting in a total of 221 GHG offset tons. This impressive environmental impact was driven by a multi-faceted approach, with 66% of the GHG offset tons achieved through reselling, 25.7% through repurposing, 5.4% through reusing, and 3% through recycling old product. The project's success not only minimized waste, but also significantly reduced its carbon footprint, demonstrating the company's strong commitment to sustainability and resource efficiency.

